



DATE: November 6, 2024
TO: Commonwealth of Kentucky Medicaid Pharmacy Network
FROM: MedImpact Healthcare Systems
Subject: [Pharmacy Claim Adjustment](#)

Status:

MedImpact identified claims for brand and generic drugs that adjudicated for Kentucky Medicaid Managed Care and Fee-for-Service members between August 23, 2024 to September 11, 2024 that were inadvertently paid with an inactive National Average Drug Acquisition Cost (NADAC) rate. The majority of the rates utilized were lower than the active rate, but not all. Therefore, the identified claims will be adjusted to recalculate pricing to utilize the NADAC pricing rates, effective August 21, 2024, where appropriate.

The claims will be adjusted within the next 30 days and will appear on your Remittance Advice (RA) or 835 to reflect the underpayment or overpayment. Impacted claims will not be recouped in totality, but will only address the difference identified between the inactive and active NADAC rates.

KY MCO Contact Information

Program Questions	KYMCOPBM@MedImpact.com
Pharmacy Help Desk	(800) 210-7628 [24 hours per day/ 7 days per week]
Prior Authorizations	Phone (844) 336-2676 [8:00AM - 7:00PM EST/ 7 days per week];Fax (858) 357-2612
Pharmacy Portal	https://kyportal.medimpact.com/
BIN: 023880 / PCN: KYPROD1 / GROUP: KYM01	

KY FFS Contact Information

Program Questions	KYMFFS@MedImpact.com
Pharmacy Help Desk	(877) 403-6034 [24 hours per day/ 7 days per week]
Prior Authorizations	Phone (877) 403-6034 [8:00AM - 7:00PM EST/ 7 days per week] Fax (858) 357-2612
Pharmacy Portal	https://kyportal.medimpact.com/
BIN: 026309 / PCN: KYPROD1 / GROUP: KYF01	