

ATTENTION PROVIDERS

PAYMENT ERROR RATE MEASUREMENT (PERM) 2025 IS NOW IN PROGRESS

The Ohio Department of Medicaid (ODM) is mandated to participate in the Centers for Medicare and Medicaid (CMS) **Payment Error Rate Measurement (PERM)** program. This will assess our payment accuracy rate for the Medicaid and CHIP programs. If chosen in a random sample, your organization will soon receive a Medical Records Request from the CMS review contractor, Empower AI. This cycle measurement will review Medicaid and CHIP payments made in Reporting Year (RY) 2025: July 1, 2023 through June 30, 2024.

Please be advised that ODM may recover payments made to sampled providers who fail to cooperate with the CMS contractor by established deadlines.

Providers who are no longer doing business with Ohio Medicaid are obligated to retain recipient records for 6 years from the date of payment, under the terms of the Provider Agreement.

For more information about PERM and your role as a provider, please visit the Provider link on the [CMS PERM website](#).

For a video explaining the process click [here](#).

Contact Ohio Department of Medicaid Audit Coordination Team if you have questions at: Audit_Documentation@medicaid.ohio.gov