
INFORMATIONAL LETTER NO. 2618-MC-FFS

DATE: July 24, 2024

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Upcoming Electronic Visit Verification (EVV) Meetings

EFFECTIVE: Upon Receipt

The purpose of this informational letter (IL) is to announce upcoming Electronic Visit Verification (EVV) meetings. These meetings were scheduled to provide stakeholders with the opportunity to engage Iowa Medicaid, the managed care organizations (MCOs) and the MCOs' chosen EVV solution for the purpose of supporting the implementation of EVV.

Upcoming 2024 EVV Meetings

- Tuesday, July 30, 3:00 to 4:00 p.m. CST
- Tuesday, August 13, 3:00 to 4:00 p.m. CST
- Tuesday, August 27, 3:00 to 4:00 p.m. CST
- Tuesday, September 10, 3:00 to 4:00 p.m. CST
- Tuesday, September 24, 3:00 to 4:00 p.m. CST
- Tuesday, October 8, 3:00 to 4:00 p.m. CST
- Tuesday, October 22, 3:00 to 4:00 p.m. CST
- Tuesday, November 5, 3:00 to 4:00 p.m. CST
- Tuesday, November 19, 3:00 to 4:00 p.m. CST
- Tuesday, December 3, 3:00 to 4:00 p.m. CST
- Tuesday, December 17, 3:00 to 4:00 p.m. CST

Click [here](#)¹ to register for the upcoming EVV meetings. The registration link and further information about EVV are also available on the [EVV webpage](#)² on the [Iowa Department of](#)

¹ <https://www.zoomgov.com/meeting/register/vJltduyoj8tGYovyUZ1H3BQCAd8vYI2cuA#/registration>

² <https://hhs.iowa.gov/programs/welcome-iowa-medicaid/current-projects/evv>

[Health and Human Services' \(HHS\) website](#)³. The meeting recordings and materials of previous meetings (such as the June 27, 2024, and July 17, 2024, meetings) have been and will continue to be stored and accessible in the “Prior EVV Stakeholder Meeting Recordings & Materials” section on the EVV webpage.

If you have a question about EVV, you may [submit a form](#)⁴.

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: imeproviderservices@dhs.state.ia.us

Managed Care Organizations (MCOs):

Iowa Total Care:

- Phone: 1-833-404-1061
- Email: providerrelations@iowatotalcare.com
- Website: <https://www.iowatotalcare.com>

Molina Healthcare of Iowa:

- Phone: 1-844-236-1464
- Email: japroviderrelations@molinahealthcare.com
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider Portal: <https://www.availity.com/molinahealthcare>

Wellpoint Iowa, Inc. (formerly Amerigroup Iowa, Inc.):

- Phone: 1-833-731-2143
- Email: ProviderSolutionsIA@wellpoint.com
- Website: <https://www.provider.wellpoint.com/iowa-provider/home>

³ <https://hhs.iowa.gov/>

⁴ <https://forms.office.com/pages/responsepage.aspx?id=TXssjVoIF0aFNjinbRmw2ruc6CJp90pKsjRLxzSAQPtUQzFYRzVTvzNOOVRKMU1YUENLT0dTUUNSMY4u>