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## INFORMATIONAL LETTER NO. 2584-MC-FFS

**DATE:** May 8, 2024

**TO:** Iowa Medicaid Pharmacies

**APPLIES TO:** Managed Care (MC), Fee-for-Service (FFS)

**FROM:** Iowa Department of Health and Human Services (HHS), Iowa Medicaid

**RE:** Pharmacy Cost of Dispensing Survey 2024

**EFFECTIVE:** Upon Receipt

### Background

During the 2013 Iowa Legislative session, the 85th Iowa General Assembly enacted the requirement that the Iowa Department of Health (DHS)<sup>1</sup> base the actual dispensing fee on the cost of dispensing survey performed by the department. All pharmacies participating in the medical assistance program are required to complete the survey every two years beginning in SFY14 to SFY15. Any dispensing fee expenses, required to be submitted under Senate File 446, that specifically identifies a pharmacy or a provider's individual cost will remain confidential. Any change to the dispensing fee requires that the department obtain approval from the Centers for Medicare and Medicaid Services (CMS) through the state plan process.

### Process

Iowa Medicaid has contracted with the firm Myers and Stauffer LC to conduct a dispensing cost survey. Myers and Stauffer LC is a national accounting and consulting firm that specializes in assisting state Medicaid agencies in a multitude of health care provider settings. Instructions for completion of the cost of dispensing survey will be included with the survey packet.

### Important Dates

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Cost of Dispensing Surveys to be Mailed to Pharmacies	May 22, 2024
Cost of Dispensing Survey Due Date	July 31, 2024
Implementation of Dispensing Fee	TBD

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<sup>1</sup> DHS merged with the Iowa Department of Human Services to become the Iowa Department of Health and Human Services (HHS) in 2022.



### **Contacting Myers and Stauffer LC Pharmacy Unit:**

- **Regular Mail:** Myers and Stauffer LC  
700 W. 47<sup>th</sup> Street, Suite 1100  
Kansas City, Missouri 64112
- **Telephone:** 1-800-374-6858
- **E-Mail:** [disp\\_survey@mslc.com](mailto:disp_survey@mslc.com)
- **Internet:** <http://www.mslc.com/iowa/CostofDispensingSurvey.aspx>

To receive assistance with your question or concern regarding the Cost of Dispensing survey, please indicate (regardless of the method of communication chosen) that you are an Iowa Medicaid participating pharmacy. If you call and a staff member is not available, you will be asked to leave a message. You will receive a return telephone call within 24 hours during the week (Monday to Friday). At that point, additional information may be requested to properly evaluate your concern.

If you have questions, please contact Iowa Medicaid Provider Services:

### **Iowa Medicaid Provider Services:**

- Phone: 1-800-338-7909
- Email: [imeproviderservices@dhs.state.ia.us](mailto:imeproviderservices@dhs.state.ia.us)