



INFORMATIONAL LETTER NO. 2545-MC-FFS

DATE: January 10, 2024

TO: Federally Qualified Health Centers (FQHC), Pharmacists, Physicians

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Pharmacist Visits at FQHC

EFFECTIVE: December 1, 2023

Effective December 1, 2023, pharmacist visits at Federally Qualified Health Centers (FQHC) are billable when working under the supervision of a physician.

The FQHC must submit T1015 on the first line of the claim to document the encounter and is required to bill all other services on subsequent lines for informational purposes only.

The FQHC is to ensure that the pharmacist delivering the service is under the supervision of the physician. If there is no physician supervision, the encounter would not meet the requirement for billing as an FQHC encounter.

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: imeproviderservices@dhs.state.ia.us

Iowa Total Care:

- Phone: 1-833-404-1061
- Email: providerrelations@iowatotalcare.com
- Website: <https://www.iowatotalcare.com>

Molina Healthcare of Iowa:

- Phone: 1-844-236-1464
- Email: iaproviderrelations@molinahealthcare.com
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider portal: <https://www.availity.com/molinahealthcare>

Wellpoint Iowa, Inc. (formerly Amerigroup Iowa, Inc.):

- Phone: 1-833-731-2143
- Email: ProviderSolutionsIA@wellpoint.com
- Website: <https://www.provider.wellpoint.com/iowa-provider/home>