



**INFORMATIONAL LETTER NO. 2540-MC-FFS**

**DATE:** December 14, 2023  
**TO:** Iowa Medicaid Pharmacies  
**APPLIES TO:** Managed Care (MC), Fee-for-Service (FFS)  
**FROM:** Iowa Department of Health and Human Services (HHS), Iowa Medicaid  
**RE:** January 2024 Pharmacy Billing Reference  
**EFFECTIVE:** January 1, 2024

\*\*\*This Informational Letter (IL) replaces [IL 2467-MC-FFS](#)\*\*\*

Pharmacy claims for Iowa Medicaid members should be billed to the appropriate entity. Medicaid FFS member claims should be submitted to Iowa Medicaid. Claims for members enrolled with a managed care organization (MCO) should be billed to the appropriate MCO or their corresponding pharmacy benefit manager (PBM) to which a member is assigned.

An updated FFS and MCO pharmacy billing reference sheet follows. Note the change of pharmacy benefits manager (PBM) for Iowa Total Care.

FFS Pharmacy Billing Reference				
Plan/Group	Processor	BIN	PCN	Effective Date Range
Iowa Medicaid	Iowa Medicaid Point of Sale (POS) Unit (CHC)	011933	IAPOP	04/06/2020 – current

<sup>1</sup> <https://secureapp.dhs.state.ia.us/IMPA/Information/Bulletins.aspx>

Current MCO Pharmacy Billing Reference					
MCO Plan	PBM	BIN	PCN	RxGRP	Effective Date Range
Amerigroup Iowa, Inc.	CarelonRx	020107	FM	WKYA	01/01/2023 forward
Iowa Total Care	Express Scripts	003858	MA	2EGA	01/01/2024 forward
Iowa Total Care	CVS	004336	MCAIDADV	RX5477	09/01/2022 – 12/31/2023
Molina Healthcare of Iowa	CVS	004336	MCAIDADV	RX51BW	07/01/2023 forward

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

**Iowa Medicaid Provider Services:**

- Phone: 1-800-338-7909
- Email: [imeproviderservices@dhs.state.ia.us](mailto:imeproviderservices@dhs.state.ia.us)

**Amerigroup Iowa, Inc.:**

- Phone: 1-800-454-3730
- Email: [ProvidersolutionsIA@amerigroup.com](mailto:ProvidersolutionsIA@amerigroup.com)
- Website: <https://providers.amerigroup.com/ia>

**Iowa Total Care:**

- Phone: 1-833-404-1061
- Email: [providerrelations@iowatotalcare.com](mailto:providerrelations@iowatotalcare.com)
- Website: <https://www.iowatotalcare.com>

**Molina Healthcare of Iowa:**

- Phone: 1-844-236-1464
- Email: [iaproviderrelations@molinahealthcare.com](mailto:iaproviderrelations@molinahealthcare.com)
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider portal: <https://www.availity.com/molinahealthcare>