



INFORMATIONAL LETTER NO. 2511-MC-FFS

DATE: October 13, 2023

TO: Iowa Medicaid Pharmacy and Durable Medical Equipment Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Date Span Billing for Durable Medical Equipment (DME) Rental and Medical Supplies

EFFECTIVE: January 1, 2023

*****This informational letter (IL) replaces [IL-2395](#)¹ dated November 1, 2022*****

This IL provides guidance for date span billing for Durable Medical Equipment (DME) Rental and Medical Supplies. Effective January 1, 2023, providers are required to bill dates of service in the following manner:

- Rental Items – The Iowa Medicaid payment system will not allow for future dates of service. All claims must be filed post-service; meaning once services are rendered.
 - Codes paid at a monthly rental rate should be billed as one unit per line with the date range for the preceding month.
 - If the Medicaid Medically Unlikely Edit (MUE) is less than the units being billed, please see [IL 2226](#)² for direction.
 - Codes paid at a daily rental rate should be billed with the date range for the preceding month. The number of units billed should reflect the total number of days within that rental period.
 - Daily rental should not include more than 31 units to reflect the number of days in the month.
 - If a member's month-to-month eligibility changes in the middle of a date span for daily rental, the units should be consistent with eligibility dates.
- Purchase Items – Purchased items cannot not be billed with a future date span.

Please note: the "from" date on DME claims should equal the date of anticipated need (not delivery date) and is the date for eligibility purposes in processing the claim.

Iowa Medicaid would also like to clarify an instance where our billing policy varies from that of Medicare. Medicare requires that the "from" date of service is the date the supplies were provided to the beneficiary. However, due to programming limitations in the Medicaid claims payment system,

¹ <https://secureapp.dhs.state.ia.us/IMPA/Information/Bulletins.aspx>

² <https://secureapp.dhs.state.ia.us/IMPA/Information/Bulletins.aspx>

Medicaid requires that the “from” date of service be the anticipated date the supplies will be needed. Iowa Medicaid does follow Medicare policy regarding contact with the member and delivery date prior to the anticipated need. The maximum number of days for the member contact prior to delivery is 14 calendar days. The delivery date should be no sooner than 10 calendar days prior to the end of usage for the current product.

Billing Examples

All rental or purchased DME item claims must be retrospective.

Correct Billing for Monthly Rentals				
Line	From Date of Service	To Date of Service	Proc Code	Units of Service
1	1/1/2023	1/31/2023	E0250	1
1	1/15/2023	2/14/2023	E0570	1

Correct Billing for Partial Month Rental				
Line	From Date of Service	To Date of Service	Proc Code	Units of Service
1	1/1/2023	1/31/2023	K0001- RR	1
2	2/1/2023	2/14/2023	K0001- KR	14

Correct Billing for Daily Rental				
Line	From Date of Service	To Date of Service	Proc Code	Units of Service
1	1/1/2023	1/31/2023	E0936	31
1	2/1/2023	2/14/2023	E0936	14

Correct Billing for 90-Day Supply Purchase				
Line	From Date of Service	To Date of Service	Proc Code	Units of Service
1	3/1/2023	5/29/2023	A4253	6
1	3/1/2023	5/29/2023	A4259	3

****All claims must be filed after services are rendered****

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

Iowa Medicaid Provider Services:

- Phone: 1-800-338-7909
- Email: imeproviderservices@dhs.state.ia.us

Amerigroup Iowa, Inc.:

- Phone: 1-800-454-3730
- Email: ProvidersolutionsIA@amerigroup.com
- Website: <https://providers.amerigroup.com/ia>

Iowa Total Care:

- Phone: 1-833-404-1061
- Email: providerrelations@iowatotalcare.com
- Website: <https://www.iowatotalcare.com>

Molina Healthcare of Iowa:

- Phone: 1-844-236-1464
- Email: iaproviderrelations@molinahealthcare.com
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider portal: <https://www.availity.com/molinahealthcare>