



INFORMATIONAL LETTER NO. 2494-MC-FFS-D

DATE: August 9, 2023

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS), Dental (D)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Quarterly Code Update Communication Bulletin

EFFECTIVE: Upon Receipt

The Centers for Medicare and Medicaid Services (CMS) publishes a quarterly code update, which includes Healthcare Common Procedure Coding System (HCPCS), Current Procedural Terminology (CPT), and Current Dental Terminology (CDT) code updates. In addition, CMS issues an annual international classification of diseases, tenth revision, clinical modification, and procedure coding system (ICD-10-CM, ICD-10-PCS) code updates.

Iowa Medicaid FFS is updating how it communicates with providers about coverage and billing guidelines regarding the code updates. Iowa Medicaid has created a new communication bulletin that will be posted on the HHS website. Please view the [communication bulletin](#)¹ containing the code updates.

Managed Care Plans (MCPs) establish and publish reimbursement, prior authorization, and billing information within the managed care delivery system. Questions about managed care prior authorization should be directed to the MCP with which the member is enrolled.

If you have questions, please contact the Iowa Medicaid Provider Services Unit or the appropriate MCP:

Iowa Medicaid Provider Services for FFS Members:

- Phone: 1-800-338-7909
- Email: imeproviderservices@dhs.state.ia.us

¹ <https://hhs.iowa.gov/ime/providers/csrp>

Amerigroup Iowa, Inc.:

- Phone: 1-800-454-3730
- Email: iowamedicaid@amerigroup.com
- Website: <https://providers.amerigroup.com/ia>

Iowa Total Care:

- Phone: 1-833-404-1061
- Email: providerrelations@iowatotalcare.com
- Website: <https://www.iowatotalcare.com>

Molina Healthcare of Iowa:

- Phone: 1-844-236-1464
- Email: iaproviderrelations@molinahealthcare.com
- Website: <https://www.molinahealthcare.com/providers/ia/medicaid/home.aspx>
- Provider portal: <https://www.availity.com/molinahealthcare>

Delta Dental of Iowa (DDIA):

- Telephone: 1-800-544-0718
- Email: provrelations@deltadentalia.com
- Website: <https://www.deltadentalia.com/dentists/resources/forms/>

Managed Care of North America (MCNA):

- Telephone: 1-855-856-6262
- Email: Network_Development@MCNA.net
- Website: <https://www.mcna.net/en/providers-overview>