



INFORMATIONAL LETTER NO. 2455-MC-FFS

DATE: April 28, 2023

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Premiums and Co-payments for Medicaid, Healthy and Well Kids in Iowa (Hawki), Iowa Health and Wellness Plan (IHAWP), Medicaid for Employed People with Disabilities (MEPD)

EFFECTIVE: May 11, 2023

During the national public health emergency (PHE), Iowa Medicaid suspended co-payments and premiums for all members. The PHE is scheduled to end May 11, 2023.

Iowa Medicaid will complete eligibility redeterminations for most members. To ensure accurate premiums and co-payments are billed to members, premiums will remain suspended until June 2024 for all members that have coverage under Hawki, IHAWP, and MEPD. Please **do not** submit payments for premiums at this time. Additionally, co-payments will remain suspended for all Medicaid and Hawki enrollees until June 2024. Additional information will be issued in 2024 related to premium and co-payment charges.

If you have questions, please contact Iowa Medicaid Provider Services or the appropriate MCO:

Iowa Medicaid Provider Services for FFS members:

- Provider services: 1-800-338-7909
- Provider email: imeproviderservices@dhs.state.ia.us

Amerigroup Iowa, Inc.:

- Provider services: 1-800-454-3730
- Provider email: iowamedicaid@amerigroup.com
- Website: <https://providers.amerigroup.com/ia>

Iowa Total Care:

- Provider services: 1-833-404-1061
- Provider email: Providers may send email using their account on the ITC website.
- Website: <https://www.iowatotalcare.com>