



INFORMATIONAL LETTER NO. 2381-MC-FFS

DATE: September 23, 2022

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Policy Clarifications (PCs)

EFFECTIVE: Upon Receipt

Policy clarifications (PCs) are correspondence issued by Iowa Medicaid to clarify policy that affects managed care organization (MCO) operations. PCs have been provided to the MCOs and the MCOs have attested to each PC based on Iowa Medicaid business practices at the time of issuance.

Iowa Medicaid has created a [policy clarification webpage](#)¹ that allows stakeholders to see PCs provided to MCOs.

Providers are encouraged to sign up to receive PCs. To sign up online, please visit the [policy clarification webpage](#)².

If you have questions, please contact Iowa Medicaid Provider Services at 1-800-338-7909 or by email at imeproviderservices@dhs.state.ia.us.

¹ <https://secureapp.dhs.state.ia.us/imp/PolicyClarifications/Bulletins.aspx>

² <https://secureapp.dhs.state.ia.us/imp/PolicyClarifications/Bulletins.aspx>