

# PACE/CRDP/SPBP PROVIDER BULLETIN

April 20, 2022

## REVISED Program Update

**Effective immediately, any prescription over \$3000 dollars may be subject to individual audit.**

- A fax request, detailing specific prescriptions requested, will be sent to the pharmacy.
  - This request will be sent to the fax number on file with the program for the dispensing pharmacy.
- The pharmacy must fax the requested prescription(s) back to the Program **within 7 business days**.
  - **If the requested prescription(s) is not received within 7 business days**, the claim will be reversed.

### **REMINDER regarding Desk Audits:**

- Pharmacies have **45 days** from the audit notification letter to submit the requested documentation.
  - **If the documentation is not received within 45 days**, the claims will be disallowed in an audit.

Questions may be directed to Provider Services at 1-800-835-4080.