

INFORMATIONAL LETTER NO. 2322-MC-FFS

DATE: March 9, 2022

TO: All Iowa Medicaid Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid

RE: Iowa Medicaid Provider Quarterly Training: Program Integrity (PI)/Payment Error Rate Measurement (PERM)

EFFECTIVE: Upon Receipt

Iowa Medicaid has scheduled three PI/PERM quarterly training sessions to be held virtually via Zoom. Providers only need to attend one training session; each will cover the same material. The Department will record the sessions and post the recordings to the DHS website for providers who are unable to attend a live session.

To register for a quarterly provider training session, please use the links below. The Zoom meeting link, dial-in, and login information for the session you select will be sent to you via email once you have completed your registration form.

- [Tuesday, March 29, 10:30 – 11:30 AM](#)¹
- [Wednesday, March 30, 12:30 – 1:30 PM](#)²
- [Thursday, March 31, 2:30 – 3:30 PM](#)³

Training sessions will cover:

- Identification and oversight of fraud, waste and abuse of Iowa Medicaid programs
- Provider enrollment and screening oversight
- Federal/state compliance audits
- Oversight role of MC programs

If you have any questions regarding PI/PERM or this training, please contact Iowa Medicaid Provider Services by email at IMEProviderServices@dhs.state.ia.us, by phone at 1-800-338-7909, or locally in Des Moines at 515-256-4609.

¹ <https://www.tfaforms.com/4968522>

² <https://www.tfaforms.com/4968524>

³ <https://www.tfaforms.com/4968526>