

INFORMATIONAL LETTER NO. 2320-FFS

DATE: March 8, 2022

TO: All Iowa Medicaid Providers

APPLIES TO: Fee-for-Service (FFS)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid

RE: 2022 Refund Address

EFFECTIVE: Upon Receipt

The Iowa Medicaid provider refund address has changed. If your organization identifies an FFS overpayment and has previously sent voluntary refunds to box 310202, please update the address to the following:

**IOWA MEDICAID ENTERPRISE
PO BOX 850202
MINNEAPOLIS, MN 55485-0202**

Payments received at this address will be processed in the normal manner. This address change does not impact other PO boxes or Iowa Medicaid programs.

If you have questions, please contact the Iowa Medicaid Provider Services Unit:

Iowa Medicaid Provider Services for FFS members:

- Provider Services: 1-800-338-7909
- Provider email: imeproviderservices@dhs.state.ia.us