

INFORMATIONAL LETTER NO. 2301-MC-FFS

DATE: December 27, 2021

TO: Iowa Medicaid Providers

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Listening Sessions for Providers

EFFECTIVE: Upon Receipt

Due to recurrent themes and the proposals received from providers to develop break-out groups to focus on more specialized topics, Iowa Medicaid has reserved times to hold listening sessions with providers on several areas of focus. The goal of these listening sessions is to hear from providers who have experience in these topic areas and have ideas for ways in which to improve processes and policies.

Durable Medical Equipment Listening Session – January 6, 2022, 1:00-2:30 PM

- Please register for this listening session at: <https://www.tfaforms.com/4954149>.

Provider Enrollment and Credentialing Listening Session – January 13, 3:00-4:30 PM

- Please register for this listening session at: <https://www.tfaforms.com/4954231>.

Managed Care RFP Listening Session – January 18, 3:00-4:00 PM

- Please register for this listening session at: <https://www.tfaforms.com/4954237>.

Prior Authorization Listening Session – February 10, 3:00-4:30 PM

- Please register for this listening session at: <https://www.tfaforms.com/4954240>.

School Based Services Listening Session – February 17, 3:00-4:30 PM

- Please register for this listening session at: <https://www.tfaforms.com/4954241>.

Each listening session will be facilitated to capture areas for improvement and proposed solutions from participants. If you have feedback prior to the listening session that you would like to be considered, please submit to IMEtownhall@dhs.state.ia.us.