



## Customer Service Center (CSC) Main Menu Prompt Options

Medi-Cal Rx Toll Free Number: 1-800-977-2273

**Voice Prompt: Please select from the following menu:**

- Press or say **1** For **Beneficiary** support
- Press or say **2** For **Pharmacy** support
- Press or say **3** For **Prescriber** support
- Press or say **4** If you are an authorized representative from a **Managed Care Plan**
- Press or say **5** If you are an authorized representative from **County CCS** or **GHPP**
- Press or say **6** If you are an authorized representative from **County Behavioral Health**
- Press or say **7** If you are a **TTY** Caller
- Press or say **8** For all **Other** calls