

INFORMATIONAL LETTER NO. 2295-MC-FFS

DATE: December 8, 2021

TO: Iowa Medicaid Physicians, Advanced Registered Nurse Practitioners, Physician Assistants, Clinics, Medical Supply and Equipment Suppliers, Pharmacies

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Diabetic Needles Limit Update

EFFECTIVE: December 1, 2021

To ensure alignment between the Managed Care Organizations (MCOs) and Iowa Medicaid FFS, the limit to the number of diabetic needles members can obtain per month has changed.

For FFS members, the diabetic needle supply is now limited to 100 diabetic needles per month. The MCOs are currently allowing 100 needles per month.

If you have questions, please contact the appropriate MCO or the IME Provider Services Unit:

IME Provider Services for FFS members:

- Provider Services: 1-800-338-7909
- Provider Email: imeproviderservices@dhs.state.ia.us

Amerigroup Iowa, Inc.:

- Provider Services: 1-800-454-3730
- Provider Email: iowamedicaid@amerigroup.com
- Website: <https://providers.amerigroup.com/ia>

Iowa Total Care:

- Provider Services: 1-833-404-1061
- Website: <https://www.iowatotalcare.com>