

Medicaid Provider Enrollment Portal

February 11, 2021

Discussion Overview

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Section 1 – What is the Medicaid Provider Enrollment Portal?

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- The portal is required by the Centers for Medicare and Medicaid Services (CMS) so that states can screen and enroll providers
- The portal is a way for providers to submit online Medicaid enrollment applications
- The portal will be used for revalidation of current providers and new enrollment/screening of managed care providers
- The portal will bring Louisiana into compliance with screening requirements of the Affordable Care Act
- Providers that don't complete this process will eventually have their claims denied

Section 2 – Who will use the Medicaid Provider Enrollment Portal?

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- The Affordable Care Act's screening requirements apply to both fee-for-service Medicaid providers and managed care providers, regardless of network status in the MCO
- See the project's website at ldh.la.gov/medicaidproviderenrollment for a full list of example providers that must use the portal

Section 3 – How does this new process differ from current enrollment and screening for providers?

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Managed Care Providers:

- Currently, managed care providers have not been required to enroll directly with Louisiana Medicaid before credentialing with an managed care organization (MCO)
- With this new process, managed care providers will be required to apply and become enrolled with the state
- This is a CMS requirement
- Enrollment with the state will not require the managed care providers to participate in fee-for-service (FFS)

Section 3 – How does this new process differ from current enrollment and screening for providers?

Fee-for-Service Providers:

- Currently, fee-for-service (FFS) providers submit a paper application to the state to become enrolled, and they're not required to submit any further applications
- With this new process, current FFS providers must submit a revalidation application to the state to be “re-checked”
- The portal will be used to submit the revalidation application electronically
- The portal will eventually replace the paper applications for new FFS providers

Section 4 – When will providers use the portal?

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- The estimated launch date for the Medicaid Provider Enrollment Portal is April 2021
- All providers must submit an application through the portal within six months of its launch
- Gainwell (the state's Fiscal Intermediary and provider enrollment vendor) will send invitations to current providers to let them know when it is time to visit the portal and enroll

Section 5 – What's next?

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- Updates will be posted on the following:
 - The Medicaid Provider Enrollment Portal website (ldh.la.gov/medicaidproviderenrollment)
 - The Medicaid Provider website (www.lamedicaid.com)
 - In Medicaid publications including Informational Bulletins (<https://ldh.la.gov/index.cfm/page/1198>) and Monthly Newsletters (<https://www.lamedicaid.com/providerupdate/providerupdates.htm>)

Section 5 – What's next?

- Providers can prepare by talking to their office staff that typically help with their enrollment and credentialing and by determining their taxonomy information
- MCO providers can also prepare by deciding whether or not they also want to participate in fee-for-service (FFS)
- Provider organizations can share the portal's website (ldh.la.gov/medicaidproviderenrollment) and future updates with their members
- Provide feedback and ask questions by visiting the Portal's website (ldh.la.gov/medicaidproviderenrollment)

Questions? Feedback?

Portal website: ldh.la.gov/medicaidproviderenrollment
Email address for questions: Katherine.stewart@la.gov